



UMBC

ACADEMIC SUCCESS CENTER



ACADEMIC SUCCESS CENTER

Agenda

Overview of [Advisory Board](#) and Member Introductions

ASC Services Overview

Staffing Updates

Space Updates

Highlights-DOIT Write Up, USM NASPA Award

Attendance Fall 2025

Plan for Spring 2026 courses, start dates, outreach



Academic Success Center Mission Statement

The mission of the [Academic Success Center](#) is to provide centralized academic support services for undergraduate students to help them achieve their individual goals and earn a UMBC degree. Guided by caring peers, staff and faculty, and in collaboration with the campus community, the ASC's programs empower students to identify and engage with resources and to develop skills and strategies for success in their academic journey and beyond.

The Academic Success Center offers free academic support including Academic Learning Resources (tutoring, writing support, supplemental instruction and academic success courses), Academic Policy (petition support), and Academic Advocacy (individual meetings coordinating resources for academic success).



Core Values

Inclusivity
Diversity
Equity
Service
Advocacy
Accessibility
Integrity
Asset-Based Education
Growth Mindset



2024-25
Annual
Report



Undergraduate Academic Policy

- Academic ombuds services
- Course repeat petitions
- General undergraduate academic policy questions and support
- Grading method petitions
- Late-Add petitions
- Non-Applicable semester petitions
- Petitions regarding the General Education Program and/or University Requirements
- Petitions regarding Undergraduate commencement participation



Academic Advocacy and Academic Peer Advocacy

- Coordinated care to connect students to appropriate university resources and services
- Early outreach with students to enhance persistence, progression, and timely degree completion
- Individual student appointments for academic success
- Response to individual student referrals and faculty/staff referrals



Academic Learning Resources

- Academic Skills Meetings
- Appointment Tutoring
- Drop-in Tutoring
- SI PASS
- Writing Center
- Early Academic Alerts
- Placement Testing

Meet our ASC Team



Amanda M. Knapp, Ph.D.
Associate Vice Provost and
Assistant Dean



Delana Gregg, Ph.D.
Assistant Vice Provost



Tenley Stewart
Business Services Specialist



Ira Fabri
Associate Director,
Tutoring Services



Elaine MacDougall
Assistant Director
Writing Center



Micah Havens
Coordinator,
Tutoring Services



Beck Hertl
Coordinator,
Tutoring Services



Alexis O'Malley
Coordinator,
Supplemental Instruction



Tanay Adams
Coordinator,
Operations and Guest
Experience



Clifton Saul
Associate Director,
Academic Advocacy



Alison Larsen
Senior Academic Advocate



Javier Mendez
Academic Advocate



Hope Weisman
Senior Academic Advocate



Jocelyn Ochoa-Garcia
Academic Advocate



Erin Miles
Academic Advocate



First Floor Library

Welcome Desk

Drop In and Appointment Tutoring

Writing Center

Academic Peer Advocacy

Academic Skills Meetings





Ground Floor Fine Arts Building

SI PASS

Academic Advocacy



National Association of Student Personnel Administrators (NASPA) Student Affairs Partnering with Academic Affairs (SAPAA) Promising Practices in Student Affairs and Academic Affairs Collaboration **award**, March 10, 2026



UNIVERSITY SYSTEM
of **MARYLAND**

- demonstrating intentional design, strong cross-divisional partnership, and a clear impact on student success.

Academic Success Center featured in [How Technology Empowers Collaboration for Student Academic Success](#)
UMBC Division of Information Technology News, October 27, 2025

ASC Services	Visits
Academic Advocacy	480
Academic Peer Advocacy	176
Academic Skills Meetings	151
Guest Experience	221
Tutoring	3474
SI PASS	5833
Writing Center	927
Total	11262



SI PASS Courses	Visits
BIOL 141	351
BIOL 302	430
BIOL 303	301
CHEM 101	1004
CHEM 102	333
CHEM 351	900
ECON 121	30
MATH 106	339
MATH 150	432
MATH 151	1031
MATH 152	482
MATH 155	200
Total	5833



Writing Center	Visits
ENGL	299
SOWK	82
Other	81
PSYC	62
AGNG	56
GWST	56
ART	38
ENTR	31
PBHL	28
AFST	23
POLI	21
FYS	18
MCS	17
HIST	14
UNIV	12



Appointment	Visits
CHEM 101	100
CHEM 351	80
MATH 151	71
BIOL 302	44
SPAN 101	40
SPAN 201	40
MATH 152	40
MATH 225	36
STAT 121	31
MATH 215	27
SPAN 102	24
ECON 102	24
MATH 150	23
MATH 251	23
ARBC 101	22

Drop In	Visits
MATH 151	309
CMSC 341	202
CHEM 101	196
CMSC 201	187
MATH 152	156
CMSC 202	141
MATH 106	85
CHEM 351	81
MATH 150	77
BIOL 141	72
MATH 155	67
BIOL 302	67
CMSC 421	66
CMPE 306	63
MATH 221	59

- **Previous Sign Ins and Enrollment Trends**
- **DFW Rates**
- **Courses Tutors Can Support**
- **Faculty/Student Requests**
- **High Enrollment**
- **Course Dependencies**
- **Funding**
- **Departmental Input**

Are there other factors, points of interest that you think we should consider when making service decisions?



Foreign Language 101 – 202

SPAN, FREN, GERM, ARBC

MATH 106, 150, 151, 152, 155 (100-200)

BIOL 101, 141, 140, 251, 273, 302, 303

CHEM 101, 102, 120, 351, 352

PHYS 111, 112, 121, 122

ECON 101, 102, 121, 122, 311, 312

GES 102, 110, 120, 286, 386

SOWK 250, 260, 360

SCI 100

STAT 121, 350, 351, 355

CMSC 201, 202, 203, 313, 341, 421, 426, 441

CMPE 212, 306, 314

IS 147, 310*

Email from ASC Team:

“Tutoring / SI PASS being offered for this course, here is the link to schedule.”



New Syllabus Information



ACADEMIC SUCCESS CENTER

The Academic Success Center offers **free** academic support including **Academic Learning Resources**, **Academic Policy**, and **Academic Advocacy** to support undergraduate students in achieving their academic goals. All services are **led by trained peer educators** other than Academic Advocacy.

APPOINTMENT TUTORING

- SMALL GROUP TUTORING BY APPOINTMENT ONLY
- ONLINE AND IN-PERSON

ACADEMIC ADVOCACY

- STAFF ASSISTANCE IN RESOLVING ACADEMIC AND INSTITUTIONAL CHALLENGES
-  **FINE ARTS**

DROP - IN TUTORING

- DROP- IN TUTORING FOR MANY COURSES INCLUDING COMPUTING COURSES
- NO APPOINTMENT NEEDED

ACADEMIC PEER ADVOCACY MEETINGS

- HELP WITH ADJUSTING TO LIFE AT UMBC
- SUPPORTING 1ST & 2ND YEAR STUDENTS

WRITING CENTER

- HELP ON ANY WRITING ASSIGNMENT IN ANY COURSE

SI PASS

- PEER-LED STUDY SESSIONS
 - REGULARLY-SCHEDULED
-  **FINE ARTS**

ACADEMIC SKILLS MEETINGS

- HELP WITH DEVELOPING ACADEMIC STRATEGIES
- ACADEMIC ACCOUNTABILITY

**SCHEDULE
TODAY!**



ASC Faculty/Staff Resources webpage

<https://academicsuccess.umbc.edu/faculty-and-staff-resources/>

- Adding our services to your syllabus
- Class Visit – Partner Request Form
- And more....

ASC Guest Experience, Academic Advocacy, Academic Policy Support

Ongoing

Academic Peer Advocacy and Academic Skills Meetings

February 2

SI PASS

February 9

Tutoring

February 9

Early Academic Alerts

February 23 to March 23



- Questions
- Feedback
- Announcements from your areas
- academicsuccess@umbc.edu



**ACADEMIC
SUCCESS
CENTER**